

Limited Warranty

BlueSky Designs offers a one year limited warranty on the Mount'n Mover line of products. Warranty does NOT cover damage resulting from misuse; see VOID list below. If documentation of the original purchase is not supplied, warranty period will be determined as twelve months from the date of shipment from BlueSky Designs as determined by the serial number per BlueSky Designs records. For any servicing for a Mount'n Mover - please fill out our Service/Upgrade Form online and we will contact you from there.

The 1 year warranty covers:

- All parts and labor*, including shipments from BlueSky Designs
- Loaner rental upon request for duration of repair for \$100 (including 2-way shipping)
- Any Mount'n Mover product determined as manufacturer defective by BlueSky Designs

WARRANTY IS VOID IF:

- 1. <u>Any non-approved chemicals are used on/in the product</u>. This includes but is not limited to: WD-40, graphite lubricant, grease, chlorine bleach, isopropyl alcohol. All moving components in the Mount'n Mover are self-lubricating or require no lubrication; any added lubrication may erode materials and adversely affect function. The Mount'n Mover should only be cleaned with warm soapy water or disinfectant wipes.
- 2. <u>Any portion of the Mount'n Mover arm is disassembled without prior online or written instruction from BlueSky Designs</u>. This does **NOT** include assembly or configurations for wheelchair mounting or device attachment (above the Quick Release Plate).
- 3. There is evidence of overload or misuse. The Mount'n Mover has been rigorously tested to support a 15-pound load in all functional applications. Overload/misuse includes but is not limited to: using the mount as a postural or transfer support, use of excessive force to move or unlock, collisions, submerging in water or any other liquid. The Mount'n Mover arm is not dishwasher safe.
- 4. <u>Any BlueSky Designs hardware has been replaced with non-approved components</u> (i.e. different screw size). Some wheelchairs may require unique hardware not included with standard Mount'n Mover mounting kits. Please contact us to determine appropriate hardware.

NOTE: For Mount'n Movers not under warranty, we also offer an Upgrade & Repair service! *Repair includes labor and parts up to but not exceeding \$150